




PERSIAN BALL
Freestyle Football

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support@persianball.shop 

www.persianball.shop 

@persianball.shop 

EXCHANGE AND REFUND AGREEMENT

Refund and exchange of PersianBall products

If there is anything wrong with the product you purchased or you are not happy with it, you can return the product and get a refund. If the item has been used, washed, or not returned in the original packing, we, unfortunately, can not accept the returned product/s.

You can return any unused product for a refund within 14 days after you received it. If there is a production failure with the product we will also refund the customer even if the product has been used.

The product must have been purchased from our webshop and not from a retailer.

We are not responsible for any lost shipping back to us.

We will refund the purchase price of the product to the Customer once we have received the returned product and can confirm at it's not been used.

This form must be filled out completely to ensure proper credit.

Follow these three steps:

1. Make sure the returning product/s is in good shape and has not been used.
2. Make sure to cover the product and protect it before shipping
3. Fill out this form and make sure to attach it to the outside of the package in a plastic pocket.

PLEASE SEND US THIS FORM BACK TOGETHER WITH THE RETURNING PRODUCT

Product Title:

Order Number:

(please see your order acknowledgment email for this number)

By Customer:

(Print Name)

Signature and Date:

Email Address:

Reason for Return: Exchange product Refund

Please return the product/s to this address:

Ahmadreza Falsafi Hauptstrasse 4

Moelln 23879 Germany,

Persian Ball
General Manager